

## **FAQ's COVID-19 as of Feb 11-21**

\*All answers are based on the information released by AHS guidelines.

### **1. Are there any class size limits?**

Yes, classes are limited to 9 students and the teacher. All of our studios meet or exceed the distances required in class. Barre space is placed 3 meters apart, center work is up to 3 meters apart or more in some studios.

### **2. How are you social distancing in the classrooms?**

Barre and center spots have been marked as listed above. We are fortunate that dance is an activity that naturally lends itself to social distancing (dancers are used to holding a formation).

### **3. Who, how and when will the dance classrooms be cleaned?**

Hard surfaces will be cleaned between each class based on AB Health recommendations, including the door handles, stereo and barres. The floors will be cleaned according to AHS recommendations. Our staff will be conducting cleaning with additional support from the professional custodial staff at Vimy.

### **4. What is the entry and exit procedure?**

At the buzzer on the west doors, students will be asked to respond to the AHS questionnaire before entering the building, and will sanitize hands both coming in and out of the building (or dance area). They will use the West stairwell to enter the dance area and then exit the east stairwell. Students can enter and exit from the west doors as they can maintain social distancing in the hallway.

### **5. Who is expected to wear a mask?**

AHS guidelines remain unclear at this time regarding mask use. All staff, students and parents are required to masks at all times in our building.

### **6. Is there daily screening done, and by whom?**

Online questionnaire to be filled out each day. Those entering the building must not do so if they have any COVID symptoms or be in contact with someone who has COVID.

### **7. Are parents allowed in the building to wait for their children?**

Parents with dancers 3-7 years can enter with their child once they answer the screening questions but are asked to leave the building once the class starts.

For dancers 8 and up, parents need to remain outside. Please ensure your information is up to date on your parent portal so we have the correct telephone number to reach you in case of emergency.

### **8. Where will the children be allowed to eat, and change?**

At this time, dressing rooms will be closed and we will be encouraging dancers to bring minimal items with them. Dancers will take all belongings with them into the studio. Water bottles should be brought from home and must be labelled with the student's name.

### **9. How often are the bathrooms cleaned on Saturdays?**

New protocols will ask our clients to use a disinfecting wipe to clean the toilet handle, taps and door knobs. Additionally, staff will clean each washroom regularly or as suggested by AB health.

### **10. If someone shows up sick, will they be immediately sent home?**

Yes, new protocols for both staff and students will have anyone falling ill being isolated, parents contacted and leaving the building. Additional cleaning would then take place.

### **12. Will there be Zoom Class?**

We are currently providing hybrid classes (in studio/zoom) as required. If AHS deems there is another shut down we will merge to online Zoom classes.

### **13. What would happen with fees if we move to Zoom classes?**

We have chosen to keep our teachers employed at their regular rates so that we can ensure continued quality training for our dancers, both on Zoom and in-studio classes. We will continue to assess if refunds or credits are appropriate. We are proud to continue to offer high quality classes by professional teachers in which we have continued to see our students improve and develop even when dancing at home.

The situation is ever changing and evolving so we prefer to make decisions in a careful and measured way once we are in possession of the facts. We have made the best decisions we can for now and will of course adjust as needed as we move forward in this process. We promise to make reasonable and fair decisions based on whatever circumstances we are faced with at the time. We are committed to working with our families to ensure that they can continue with dance. We appreciate your loyalty and support through these unprecedented times. Thank you for being for being amazing parents!

Sincerely,

ESB/VIMY Admin Team